

**AXO TECHNOLOGIES**

# Technology expertise. Business perspective.

Managed IT, managed security, cloud, cybersecurity and custom software development for Malaysian organisations.

## Connected services for the systems you depend on.

AXO Technologies Sdn Bhd is an IT consulting firm based in Selangor, Malaysia. We bring infrastructure, workplace, security and application requirements into one practical conversation about business priorities and technical ownership.



### Five areas of expertise

Managed IT / MSP

Managed Security / MSSP

Cloud Services

Cybersecurity Services

Custom Software Development

AXO Technologies Sdn Bhd | Registration No. 1276407-U

WHAT WE DO

# Five connected services.

Start with the business requirement, then define the systems, responsibilities and delivery approach.

01 / MSP / MANAGED OPERATIONS

## Managed IT Services

Bring your people, workplace and infrastructure into one organised support model, with clear ownership from the first ticket to the monthly review.

02 / MSSP / SECURITY OPERATIONS

## Managed Security Services

Connect the controls you operate with the people and processes needed to review alerts, escalate incidents and close security gaps.

03 / ARCHITECTURE / MIGRATION / OPERATIONS

## Cloud Services

Assess the workload, design the operating model and plan the move. Build a cloud environment your team can run, secure and recover.

04 / ASSESSMENT / HARDENING / REMEDIATION

## Cybersecurity Services

Turn assessment findings into an ordered improvement plan across your applications, infrastructure, cloud and Microsoft 365 environment.

05 / APPLICATIONS / INTEGRATION / AUTOMATION

## Custom Software Development

Build portals, business applications and integrations around your workflow, with security, deployment and ongoing ownership planned from the start.

## HOW WE WORK

# Accountable delivery.

A delivery model that connects discovery, implementation and ongoing operations.

**01 / DISCOVER****Understand the environment**

Review the people, systems, dependencies and business challenges. Identify the outcomes and constraints that matter.

**02 / PLAN****Agree scope and ownership**

Define delivery boundaries, responsibilities, milestones, validation criteria and third-party dependencies.

**03 / DELIVER****Implement and validate**

Work through agreed stages, review the evidence, test important changes and prepare an operational handover.

**04 / SUPPORT****Review and improve**

Where ongoing services are included, track exceptions, recurring issues and improvement actions through an agreed review cycle.

**Keep the responsibilities visible**

Service hours, response commitments, licensing, onsite work, project changes and maintenance are specified in the agreed proposal. A clear scope helps the customer and delivery team evaluate the work against the same expectations.

---

**START A CONVERSATION**

# What needs to move forward?

Discuss a new requirement, request a proposal or identify the right starting point for your organisation.

## Useful information for the first discussion

- ☐ Your main business challenge and the outcome you want.
- ☐ Users, locations, important systems and existing providers.
- ☐ Current constraints, dependencies and target timelines.
- ☐ The responsibilities your team wants to retain or outsource.

**TALK TO AXO****[sales@axotechnologies.com](mailto:sales@axotechnologies.com)**

Telephone: +603 7622 2008

## Visit our office

AXO Technologies Sdn Bhd  
B-2-40, Dataran Cascades  
No. 13A, Jalan PJU 5/1, Kota Damansara  
47810 Petaling Jaya, Selangor, Malaysia

## Explore our services

**Managed IT. Managed Security. Cloud. Cybersecurity. Custom Software.**

This profile describes service areas for discussion. Final deliverables and operating commitments are agreed for each engagement.